

**GENERAL CONDITIONS** General Parking-Camping bv Vilvoordelaan, 194 1930 Zaventem N.E : BE.0408.216.283 info(at)airparking.com Tel: 02/720.44.71

Article 1 – These regulations govern the relations between the client and Air Parking Security. By using Air Parking Security, the client acknowledges these regulations and accepts their application to relations between the parties. Air Parking Security is available to private and company cars with a maximum length of 5 metres and a height of 2.3 metres. Vehicle height cannot exceed the height indicated at the entrance to the parking or imposed by the site location. Air Parking Security reserves the right to refuse access to any vehicle that it deems unsuitable for good reasons.

Article 2 - The opening and closing times are defined each day to reflect the departure and return times of the first and last flights. As a general rule, Air Parking Security is open 24 hours a day for returns and from 04:00 to 22:00 for departures.

Article 3 - The client is given a ticket as proof of renting a parking place. The client gives consent for the vehicle to be moved if necessary for the arrangement of other vehicles.

In the high season in particular and to satisfy customers, the management reserves the right to place the vehicles on neighbouring sites, rented, guarded and insured by it. The ticket must be returned before retaking possession of the vehicle. If the ticket is lost, the client must pay the fee according to the tariff based on the declared parking period, with a minimum amount of five euros if the ticket is lost. The client must also present a document providing proof of ownership of the requested vehicle.

Article 4 - Before leaving the vehicle, the client must ensure that:

- The antenna are lowered.
- The windows are closed.
- The lights are switched off.
- The handbrake is on.
- All objects left in the vehicle are carefully arranged in the boot.
- The doors and the boot are locked; the keys must be handed over to the employee, who will retain them until your return.
- The client must provide the alarm code and leave the alarm key in case the alarm is activated. Otherwise, if - Damage caused by intensive use of a car wash or freit is necessary to call out a repair service, the costs will be charged to the client.

Article 5 – The prices of parking places, includ- - Damage caused by breakdown and repair services. ing VAT, are displayed in the office of Air Parking Se-- Damage already present but not visible at the time of

curity. The rental price is calculated by the day, with reception. each day started counting as an entire day, as from - Damage, cracks and/or chips in the windscreen, win-04:00 for returns and as from 20:00 for departures. Rates are calculated by calendar day and can be modified without notice.

Article 6 - If the customer decides to leave the Car Park before the departure time and/or the date indicated, he cannot claim any reimbursement for unused parking periods. In the event of the extension of the parking period, the customer will pay the amount of the additional duration in accordance with the rates in force before leaving the Car Park, you pay the ad- - Damage caused by third parties except in the case of ditional cost in accordance with the rates in force. The theft. customer cannot exercise the right of withdrawal for the reservation service, as it is a service that runs on a specific date or period (Article VI.53 of the Code of Economic Law). In the event of cancellation of the parking reserved by the customer, the cancellation must be made by means of the internet link and the reference number which have been transmitted or by email. The customer cannot claim any refund if he does not show up at the Car Park (no show) on the dates and times reserved. If the "cancellation insurance" option is offered on the Air Parking reservation site, the customer can cancel his reservation up to 6 hours before the scheduled arrival time at the car park and obtain a refund of the price paid on reservation, minus the sum indicated on the website for the "cancellation insurance" option

Article 7 - Payment is made when the vehicle is collected. Special contracts must be paid in advance or at the latest on the first day of the parking period. Payment instruments involving foreign organisations are not accepted. Payment methods accepted include Bancontact, Maestro, MasterCard, Visa or cash.

Article 8 – The entrance ticket includes insurance for the parking period covering theft, fire and material damage to the vehicle occurring within our installations (see article10) and, at all times, within the limits defined in our insurance policy. Air Parking Security will attempt to help with the repair of minor defects (flat battery, flat tyre). The associated costs must be paid by the client.

Article 9 – Under no circumstances are the following insured:

- Damage detected by the employee at the time of reception mentioned in article 9.
- Damage not visible during an external inspection of the bodywork.

- Mechanical wear and tear, poor condition of the engine, battery, gearbox, shock absorbers, tyres, clutch or any other wear and tear.

- Damage caused by a technical failure, hidden defect or lack of maintenance (e.g. level of oil or antifreeze, flat battery, flat tyre). This list is not necessarily complete.

- Damage caused by the client on entering, leaving or within the car park of Air Parking Security.
- quent washing.
- The dirty condition of the vehicle.

dows or headlights and alarm systems, whatever the cause.

- Small marks and/or scratches not visible to the naked eve or on the video.

· Unattached objects of value.

Damage caused by bad weather or other natural causes such as tornados, snow, wind, rain, sandstorm, hail, sunlight, etc.

- Article 10 - On reception, the vehicle will be subjected to a photo and/or video check. This record shall prevail in the event of a dispute between the parties. At that time, the client undertakes to notify any damage to the vehicle. If the video breaks down, the photos taken by the employee on the day of entry of the vehicle shall prevail.

Article 11 - The company undertakes to pay for damage to vehicles if it has been caused by one of its employees within its installations during the parking period. It is the responsibility of the client before taking possession of the vehicle to notify in writing any damage incurred. The client will be asked to pay an amount of 50 euros in advance for an investigation (video research, analysis, etc.), which will be repaid if it is demonstrated that the damage was caused by one of its employees within the installations during the parking period. Otherwise, this sum will be retained by Air Parking Security to cover administrative costs. Under no circumstances shall the client request reimbursement for damage detected after having left the parking area.

Article 12 - Clients who collect their vehicles before the planned return time and/or date should inform the parking service at least a few hours in advance to facilitate the service. Otherwise they will have to wait for at least half an hour.

It is only possible for a third party to collect the vehicle before the end of the air travel of the client if, on handing over the vehicle, the client has signed a power of attorney form mandating the third party to collect the vehicle. In this case, administrative costs of 20 euros will be charged to the client's account.

Article 13 - The client must leave the vehicle at the covered entry point. It is prohibited to enter the interior of the parking installations. Air Parking Security declines all liability for any damage caused to persons inside the installations without the authorisation of the employee, as well as clients that fail to comply with the sign panels.

Article 14 - When moving a vehicle, if the battery is flat the employee will restart the engine using a battery booster and allow the engine to run as long as necessary.

Article 15 – The courts of the district of Brussels will have jurisdiction over any dispute concerning the interpretation or execution of these regulations. © air parking